

## **Privacy Policy**

**Effective Date:** 2025

**Wickham Park Tennis Club** ("we," "us," "our") values your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, use our services, or participate in club activities.

By using our services, you consent to the practices described in this Privacy Policy.

---

### **1. Information We Collect**

We may collect the following types of information:

#### **a. Personal Information**

- Full name
- Email address
- Phone number
- Address
- Date of birth
- Emergency contact details
- Payment information (if applicable)

#### **b. Non-Personal Information**

- Browser type and version
  - IP address
  - Time and date of access
  - Website usage data via cookies or analytics tools
- 

### **2. How We Use Your Information**

We use your information to:

- Register and manage your club membership
  - Communicate important updates (e.g., event schedules, weather changes)
  - Process payments and bookings
  - Improve our services and website
  - Respond to inquiries or support requests
  - Ensure safety and emergency preparedness during club activities
-

### **3. Sharing Your Information**

We do **not sell** your personal information. We may share your information only with:

- Service providers who help operate our website or process payments (e.g., booking systems, payment gateways)
- Government authorities or emergency services if required by law or in case of emergencies

All third-party providers are required to protect your information in accordance with applicable laws.

---

### **4. Data Security**

We take reasonable steps to protect your personal information from unauthorized access, alteration, disclosure, or destruction. These include secure storage systems, password-protected databases, and limited staff access.

---

### **5. Your Rights**

Depending on your location, you may have rights to:

- Access, correct, or delete your personal data
- Withdraw consent to marketing communications
- Request restriction of or object to certain processing activities

To exercise any of these rights, please contact us using the details below.

---

### **6. Cookies and Tracking**

Our website may use cookies to enhance your browsing experience and analyze site traffic. You can set your browser to refuse cookies or alert you when they are being used.

---

### **7. Third-Party Links**

Our website may contain links to external websites. We are not responsible for the privacy practices or content of third-party sites.

---

### **8. Changes to This Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on our website with the updated effective date.

---

### **9. Contact Us**

If you have questions or concerns about this Privacy Policy or our data practices, please contact us at:

**Wickham Park Tennis Club**

07956 231870

[info@wickhamparktennisclub.co.uk](mailto:info@wickhamparktennisclub.co.uk)